

1. Introduction

1. Relevance of telehealth during the COVID-19 pandemic
2. Growing adoption of telehealth services pre-pandemic
3. **Thesis:** While telehealth offers increased access and convenience, there are accessibility and quality-of-care issues that must be addressed for it to be as effective as in-person healthcare.

2. Physician-patient interaction

1. **In-person:** Allows for physical exams, easier rapport building
2. **Telehealth:** Challenges in conveying symptoms remotely, impersonal nature

3. Access to care

1. **In-person:** Barriers like transportation, mobility issues
2. **Telehealth:** Barriers like technology literacy, internet access

4. Patient monitoring and follow-up

1. **In-person:** Easier monitoring of chronic conditions, medication adherence
2. **Telehealth:** Limitations in remote monitoring capabilities

5. Conclusion

1. Summarize key advantages and disadvantages covered
2. Stress the importance of addressing telehealth's shortcomings as adoption grows
3. Telehealth is convenient but cannot fully replace in-person care yet